

**Note of the meeting of the Bath City Forum  
held on Tuesday, 15th May, 2018  
in Council Chamber - Guildhall, Bath**

<b>Full Members</b>	<b>Representing</b>
Councillor Patrick Anketell-Jones	Bath and North East Somerset Council
Councillor Rob Appleyard	Bath and North East Somerset Council
Councillor Jasper Martin Becker	Bath and North East Somerset Council
Councillor Colin Blackburn	Bath and North East Somerset Council
Nicolette Boater	Bath City Forum
Jeremy Boss	Bath City Forum
Councillor Anthony Clarke	Bath and North East Somerset Council
Penny Coatsworth	Bath City Forum
Roger Driver	Bath City Forum
Councillor Andrew Furse	Bath and North East Somerset Council
Councillor Bob Goodman	Bath and North East Somerset Council
Michael Hill	Bath City Forum
Robin Kerr	Bath City Forum
Andrew Page	Bath City Forum
Ben Palmer	Bath City Forum
Rosie Phillips	Bath City Forum
Councillor Dine Romero	Bath and North East Somerset Council
Joy Saunders	Bath City Forum
Councillor Shaun Stephenson-McGall	Bath and North East Somerset Council
Councillor Peter Turner	Bath and North East Somerset Council
Virginia Williamson	Bath City Forum

<b>In Attendance</b>	
Ashley Ayre	Bath and North East Somerset Council
Cathryn Brown	Team Manager for Licensing and Environmental Protection, Bath & North East Somerset Council
Mark Hayward	Bath and North East Somerset Council
Bryn Jones	Resident
Kalyn Mallard	Student Community Partnership
Martin Pellow	Sport and Active Lifestyles B&NES Council
Residents	Residents
Gillian Risbridger	Bath Living Street
Councillor Richard Samuel	Bath and North East Somerset Council
Councillor Will Sandry	Bath and North East Somerset Council
Joe Simmonds	Bath Spa University Student Union
Robin Spalding	Bath & North East Somerset Council
Sarah Treweek	Avon and Somerset Police

<b>Apologies Received from</b>	
Adrian Davies	Avon Fire and Rescue
Penny McKissock	Bath City Forum

Councillor Lin Patterson	Bath and North East Somerset Council
Councillor Joe Rayment	Bath and North East Somerset Council
Leslie Redwood	Bath City Forum

## 1. Agree Minutes of the previous meeting 27.03.18

The minutes of the previous were agreed by Councillor Rob Appleyard and seconded by Ben Palmer.

## 2. Items Arising from previous meetings

### Consultation Agenda Item Request

The Chair explained that Virginia Williamson requested that time be given for a discussion on 'How Consultation is carried out by B&NES Council'. It was agreed that this item will be included at the Bath City Forum Meeting on 17 July 2018. The outline for request to the agenda group was included with this meeting's agenda.

### Community Libraries

The Chair explained that there are two groups now actively working on Community Libraries in Bath, both Weston Village and Moorland Road is working on plans to take on the library provision in these locations. Contact Mark Hayward or Dave Dixon if further details are required

### Boundary Review

Councillor Shaun Stephenson-McGall explained the consultation on proposals for new ward boundaries in the City of Bath have been reopened; further comments can be made at the Local Government Boundary Commission website: <http://www.lgbce.org.uk/all-reviews/south-west/somerset/bath-and-north-east-somerset>

Rob Appleyard explained that the comments that had been put forward in the initial consultation had been listened too and further comments should reflect this.

The Chair explained this had only come to light just before this meeting. Individual members can respond individually, the forum will not have time to discuss and agree a collective response.

## 3. Fire and Rescue Update

The Chair explained that at times operational duties prevent the Fire and Rescue the opportunity to attend meetings. A written update had been prepared and was available at the meeting.

## 4. Bath Police Update

Inspector Sarah Treweek was present to take comments and questions on the latest B&NES Crime & Disorder statistics.

Sarah explained that the burglary figures are showing increases in line with the national position. The local picture does show that the figures spiked four weeks ago and are returning to normal following five individual arrests.

The picture with anti-social behaviour also appeared to have spiked before seven individuals were sent to prison. The void that was left has been filled by others who we are presently awaiting CPS decisions.

Bryn Jones - asked if the knife crimes that we have seen reported nationally is reflected in any of the local figures and if there is a more local Bath City Centre breakdown of the statistics?

Response – There is a trend in the youth violence numbers as seen in the anti-social behaviour figures. City Centre numbers can be made available.

Penny Coatsworth – asked if there is a local strategy to deal with the more noticeable presence of the street community?

Response – Numbers on the streets are up nationally and also in Bristol. There are measures in place for officers to deal with street sleepers, the local beat manager that covers Kingsmead Square has had real success in reducing numbers in that location. The issue is complex and moving people on only displaces them to other locations.

Robin Kerr – commented that FOBRA had recently met and heard about the surge in crimes in The Circus area of The City. It is pleasing to hear that arrests are being made.

Roger Driver – asked what are the difficulties and concerns around mental health issues in the City Centre. Is there a joined up working strategy that looks at the impact of the movement of individuals and how the voluntary sector can help?

Response – The Constabulary has carried out work with staff on dealing with people with mental health issues and it is an increasing issue, we are working closely with support services and agencies.

Roger asked if there are details available of the meaningful action that is taking place with the voluntary sector.

Response – The Beat Sergeants are working with partners, Sarah explained that she is happy to meet to further discuss this.

Rosie Phillips – commented that DHI are seeing an increase in severe mental health cases and this could be due to the rising threshold for cases. There is a task and targeting group where cases are discussed.

Cllr Shaun Stephenson-McGall – commented that there is a perception of who are the victims and perpetrators, there are young people and homeless people that are victims and society needs to support all victims.

Member of the Public – Can you see the link between youth disorder and the decline in the provision of youth services?

Response – There are pockets of youths / young people that cause issues. There are various options that can keep youths / young people engaged. There is an awareness of the cuts and it is worrying when you see people entering the criminal justice system.

Dave Dixon – commented on the high numbers of violence against people incidents and how we reach the figure of over 400 cases a month.

Response – These numbers follow national trends, we can meet to discuss the breakdown in more detail.

Ashley Ayre – explained that the training and development around domestic abuse cases and the way cases are being recorded can skew figures.

The homelessness issue does see people moving through the system; we have an annual count where last year's population saw 27 people in the street community, we now only see 3 of those people included in this year numbers. There are links to mental health issues, agencies have to use various methods to assist those in need.

## **5. Bath Clean Air Plan – Bath Breathes 2021**

Cathryn Brown and her colleague's presented the Bath Clean Air Plan – Bath Breathes 2021, if you wish to find more information on this then please visit the website:

<http://www.bathnes.gov.uk/bath-breathes-2021>

Cathryn explained that the forum is the first to see the updated presentation. The three options that are set out require robust governance and are fast evolving; the documents that have been produced so far are proposals that require feedback for development.

Gillian Risbridger updated the forum on the Bath Living Streets Group Anti Idling work; this included that call for more volunteers to help with the sessions on idling and more specific skills in PR, Press Releases and Training. Details of this project and contact details are available on the website: <https://www.livingstreets.org.uk/what-you-can-do/local-groups/bath>

Robin Kerr explained that The Transport and Pollution Conference for Bath will take place on Saturday 9th June. This follows on from two meetings that have been hosted by Wera Hobhouse MP to bring together the facts from a number of different people and organisations. Details of how to get involved are available through this link:

[https://www.werahobhouse.co.uk/transport\\_and\\_pollution\\_conference\\_for\\_bath](https://www.werahobhouse.co.uk/transport_and_pollution_conference_for_bath)

### **Question and comments:**

Cllr Dine Romero to Cathryn Brown – Odd Down is an area that is seeing pollution issues that will worsen if we do nothing; there is a need to change people behaviours and to do so by use of the carrot rather than the stick option will need consideration.

Cllr Rob Appleyard to Cathryn Brown – The work that is being carried out by officers on this project is simply carrying out the instruction of government that needs to be achieved by 2021. The scheme covers only a small part of our City, the introduction of charges will see revenues being received up until 2021, and how then do we sustain this work?

Everybody has a right to clean air, not just the City Centre. Zones are not helpful, we are getting this wrong, and we should be looking to achieve a clean City status.

There needs to be thought to; a process for individuals that experience difficulties; understanding how the traffic moves in and through the City; the issues that low earners will experience and how the wealthiest will not be concerned.

There are commercial impacts; tourism impacts; parking issues; rat run issues. There needs to be a City wide zone that aims to give us the badge of being a clean air City.

Ben Palmer to Gillian Risbridger – Have you approached the Universities to see how they could help with volunteers for the Stop Bath Idling Campaign? There are a number of areas that could be the source for helpers including the business degree programmes.

Response – Yes, there have been approaches to both the College and Universities but these lacked success because the timing was not right.

Cathryn Brown to Gillian Risbridger – With the results that you have been seeing so far; what are the reasons from the 15% of drivers that would not comply?

Response – These have varied but none are particularly good or valid reasons. Coach drivers think that they use less fuel when idling than restarting the vehicle. An observation has been that if people are stationary on yellow lines they tend to think they won't be enforced against if their engine is running.

Cllr Richard Samuel to Cathryn Brown – Moving away from diesel emission's (nitrogen dioxide) has been one of the main focuses that people see as the change that is needed to tackle the air pollution issue. As people do move away from diesel; improvements are seen in the level of nitrogen dioxide but carbon dioxide levels increase which is equally as disastrous. Particles from brakes and tyres pollute from all vehicles not just the targeted ones.

The City has too many vehicles in too little space, there needs to be complimentary congestion plan that sits alongside this.

The plans will tackle nitrogen dioxide and I think that the zone covers the correct areas although rat running will be a problem.

Joe Simmonds to Cathryn Brown – Does the plan work with bus and taxi providers to keep prices from rising?

Response – We do not have any influence in setting bus operators fares but we do control taxi tariffs. Public transport is something that we have to encourage people to use.

Cllr Bob Goodman – The point that Richard Samuel makes are right, people need to change behaviours.

Cllr Dine Romero to Cathryn Brown – How does Uber's pricing become affected?

Response – Uber is a private hire operator and the Council don't set their tariffs.

Cllr Shaun Stephenson-McGall to Cathryn Brown – Could the taxi market in the City be looked at to favour our local operators rather than outside companies that travel in.

Response – This is a useful point that could be looked at.

Patrick Anketell-Jones to Cathryn Brown – WECA are key in whatever the final decision turns out to be, will they be championing further into the future?

Response – Yes WECA do need to support and endorse the final decision. South Gloucestershire and Bristol are also mandated to take action which means all of the WECA area will need long term solutions.

Nicolette Boater – I am in agreement with Richard Samuel points and yes the aim should be for lasting improvements to our air quality. Financial sustainability for this work is a concern. There will have to be behaviour change for lasting improvements to be made.

Robin Kerr – The WECA Mayor plays an important role in alternatives to the car with the provision of effective public transport. Behaviour change will mean that people have to get used to the idea of using public transport.

Virginia Williamson to Gillian Risbridger – The capturing of the idling vehicles at schools would be beneficial, the Bear Flat area sees people sat in their cars for ¾ of an hour with the engine running, and this will, no doubt, be replicated all across Bath.

Response – It was always the aim to expand the stop idling scheme to areas further than Abbey and Walcot but we will need more volunteers to make this happen.

Cllr Dine Romero to Gillian Risbridger – What is the reaction you have received from coach drivers and should we be naming and shaming the offenders?

Response – Coach Drivers are some of the trickier people that we deal with and have the poorest reasons. The council have given our group permission to collect and pass on information.

Cllr Dine Romero to Cathryn Brown – What can the Council then do?

Response – I would have to get clarity on this and will then get back to you.

Cllr Rob Appleyard – Is there any way that the coach operators tachometers would show how if the vehicles are idling?

Roger Driver to Cathryn Brown – What measures can the Council take to influence the pricing on bus operators? And should employers including B&NES Council) be setting out targets for their workforce to make changes to the ways that they travel?

Response – Buses are deregulated and it would take action from WECA to bus franchising. Funding subsidies to services is a way of forcing the prices down.

We are talking to operators to understand if the fares will be affected by introduction of the zones. There is funding available to fleet operators to upgrade the vehicles they are using. B&NES Council does set out to its employees methods for travelling; this covers a range of options including the use of pool cars and bikes.

## **6. Fit for Life**

Martin Pellow attended the forum to explain the Council approach following on from the Fit for Life Strategy.

Fit for Life is the approach from B&NES Council which is looking to understand the activities that residents are taking part in to become more active. The idea is that everyday activities will be seen as an opportunity to move more and sit down less.

Where good ideas already exist there is keenness to harvest these and replicate them in other places. These could be ideas such as park run where over 500 people have taken part and the good gym where people's fitness is being developed and communities come together.

Activities that people stay motivated in are normally where behaviour change has taken place. The benefit of being more active sees improvement in physical movement and mental health.

Many of the resources that already exist and need to be recognised, this could be outside facilities such as public rights of way, parks and Bathscape.

Through the Forum the Active Leisure Team wishes to pull together local ideas, embed activity in people's life and understand any barriers that prevent participation.

The refurbishment at the Sports Centre in Bath continues, the swimming pool will reopen around this summer. There are successes in the new gym, new spaces created for social activities and new the ten pin bowling area.

### **Questions and Comments:**

Cllr Dine Romero – (i) What can be done to help with the cost of electric bikes? (ii) How can practical solutions for partnership schemes be brought into poorer communities?

Response – (i) The Council and other employers are part of a scheme that bike retailers in the area are signed up to. This scheme allows employees to purchase bikes tax free through their pay being deducted over a period of time. The message might need to be pushed again if awareness has dropped off. (ii) Bath can be challenging but cycling is a good option once people become confident, the Two Tunnels route is an accessible way of enjoying a safe place to cycle.

Virginia Williamson – The Good Gym has been brilliant with communities at communicating their work, the funding they receive stops in August 2018.

Response – The funding was originally for a 3 year programme and was expanded by a further year, the success is down to the activators input.

Cllr Peter Turner – The BBC has run Britain's Fat Fight with Hugh Fearnley-Whittingstall programmes recently that has looked at the obesity problem, could ideas included be lifted from this? <https://www.newcastlecan.com/home>

Nicolette Boater – Strategies will have a number of barriers that will have to be overcome, two key ones are finding time to exercise and the drop off when girls enter their teenage years. The BBC programme showed ways that small nudges can be used to get people to make more active choices such as footprints on the floor that lead to stairs rather than the escalator. Where problems are picked up at a younger age it is easier to correct behaviours. If young people are driven everywhere this is damaging to their health, even a simple sign on a bus stop about getting active could help.

Response – The nudge effect can work and we are using tech in the form of fitness bands to get people to see the outcomes of the daily activity and act upon areas that could improve their activity. We are aware of the drop off in activity of teenage girls and we are working on options.

Cllr Dine Romero – (i) Barriers to some people can be the cost of Gyms and Equipment (ii) The reduction in the school run is an area that could see better activity levels achieved (iii) What work is there to use Curo green spaces?

Response – (i) Building in fitness to your everyday lifestyle with simple measures is key when finances are not available. If we upgrade the quality of paths in areas such as parks using these areas becomes more attractive.

(ii) Schools do have travel plans that include the use of bus transportation. (iii) We have spoken with Curo and they do have space that we can make use of.

## **7. Student Community Partnership**

Kalyn Mallard thanked the forum for the opportunity to present and also for the Community Empowerment Funding to financially support the Student Community Partnership (SCP) for the next 2 years. The SCP is a partnership between the University of Bath, Bath Spa University, their Students' Unions and Bath and North East Somerset Council

The Co-ordinator role is funded by all the partners and works alongside them all in various capacities and organises quarterly meetings to discuss the work of the SCP which includes:

- Handling complaints regarding noise, waste and recycling and anti-social behaviour related to students in the community
- Working with several local councillors and officers at the Council on community projects and in handling complaints
- Managing and promoting positive campaigns
- Organising volunteering opportunities
- Planning community events

This role is predominantly focused on handling issues within the community:

**Waste and recycling:** 60 complaints reported to the SCP since September 2017

- Emailing the students
- Contacting BANES Waste Services
- Education visits

**Noise:** 62 recorded directly to the SCP

- Emailing the students with advice
- Contacting BANES Environmental Protection Team
- Property visits or meetings on campus
- Disciplinary hearings at the university

**Anti-social behaviour:** 18 recorded, many repeat complaints about the bus stops

- These are addressed through messages to students and meetings with students are identified
- The majority of recorded complaints have been handled by the SCP without having to contact the Council

### **The Good Neighbour Campaign October 2017**

- The Purpose of the campaign is to encourage both student residents and permanent residents to introduce themselves to one another when they move in
- For students, we offer a move-in checklist, tips for living in Bath and waste and recycling information, including how to order bins if necessary
- This academic year, with the help of several volunteers, we door knocked over 1,000 properties around Bath, the majority in Oldfield Park
- Most complaints I receive are a result of neighbours not introducing themselves to one another- such an important part of living in a community which is why we will aim to expand the campaign this coming October

### **The Pack for Good Campaign**

- Pack for Good is a Student Move Out Campaign which supports the British Heart Foundation by donating unwanted items in the temporary donation banks across Bath. This is our third year co-ordinating the campaign.
- Last year, the campaign raised over £150,000 for the British Heart Foundation, with over 10,000 bags donated in Bath.
- This year, there are 10 temporary banks in Bath, with more banks on the university campuses. While there have been concerns about aesthetics of the donation banks, Bath has raised over £36,000 already. This a tremendous increase from this time last year.
- We are encouraging all residents of Bath to make use of the donation banks. They are temporary and will be removed this July

**Joe Simmonds gave an explanation of the work on River Safety:**

- Working group of the Council, both Universities and Bath College to promote river safety, especially among students
- Bath College students and #GotYaBack campaign
- Safe Route Home Map and September launch with takeaway discounts
- Contacting landlords and student blocks with river safety advice

**Ben Palmer gave an explanation of the work on #NeverOK:**

- University of Bath initial involvement
- What is it about? Why promoting it?
- Bath Spa's involvement
- Plan to make campaign consistent across Bath

**Kalyn Mallard gave an example of a student volunteering project:**

Litter Picks in Oldfield Park including Great British Spring Clean with McDonald's with over 60 volunteers

**Questions and Comments:**

Cllr Patrick Anketell-Jones asked if there was enough education given on responsible drinking and the dangers of alcohol.

Response from Ben Palmer – There is support in student services and the student union, wellbeing support and events and introductions given at Fresher's Week.

Rosie Phillips added that DHI also carry out work with the Universities.

Cllr Bob Goodman expressed his thanks for the work of the partnership and felt that the improvements that are gained and the volunteering achievements all indicate that the partnership is moving in the right direction.

Cllr Peter Turner asked how quick are the reactions to complaints, what hours are covered and does this fit in alongside enforcement.

Response from Kalyn Mallard – My working hours are weekdays 9-5 when I am contactable. Most communications come in by e-mail which needs to be defined as student properties, we then need to confirm that a formal complaint is being raised, these are recorded on a database and letters are sent out.

Cllr Peter Turner asked how we can tap into the volunteering for help with projects.

Response – Either contact the SCP or either University

Cllr Andrew Furse explained that the student accommodation in his ward (Kingsmead) is ever revolving each year, where introductions are made it helps in communication. The students do hold noisy parties, what sanctions can be taken?

Response – The SCP acts as a bridge between the Council and the Universities, if a complaint is made and it is formal it will be recorded, in serious or repeat offender cases the universities can take disciplinary action.

Cllr Will Sandry felt that the conversations that we have about students are the same every year. This year the working arrangements appear to be going well and residents have been positive about the work Kalyn is carrying out. There has to be level of understanding given to

young people as this for most is the first time that they have live alone, hard measures should be avoided where possible.

Response from Joe Simmonds – The conditions of some of the housing that students have to contend with does not help, when people have poor standards or are sofa surfing the care that is given back is not always what is expected.

Roger Driver suggested that the #gotyourback campaign could find links with the street pastors.

Shaun Stevenson-McGall asked (i) is there any plans to work with Norland Nannies and Bath College (ii) are there any measures that could be taken in from other student towns (iii) there are good initiatives from the SCP, what capacity is there for further projects.

Response – (i) There is a meeting scheduled for next week with the College, We have reached out to Norland Nannies without success, if anyone has a good contact to follow up please let us know. (ii) Resources are available through the Town and Gown listing where best practices are shared. (iii) The ideal situation would be for Bath to employ five student ambassadors to work for the SCP (as happens in Bristol); this would give capacity for the co-ordination for the level of projects that could be achieved.

Dine Romero asked (i) what wards the HMO complaints are from. (ii) What is the context of the off campus complaints.

Response - (i) Mapping complaints is something we aim to make happen in the future. (ii) The number of students living in the City is more than 20,000 and 130 complaints were recorded last year = 0.0065% of the population. The contribution of 8,500 volunteering hours into the community gives back in many different ways.

## **8. CIL Update**

Cllr Colin Blackburn provided an overview since the last forum meeting

Since the last forum meeting on 27th March 2018 the CIL working group has met to agree on revised application documents and the grant agreement documents. These are to be updated on the Council website. A Monitoring Officer and Monitoring Agreements have been finalised and are now in place for all projects that are approved.

No further funding applications were ready for recommendation at the time of this meeting. There are 14 projects presently being worked by applicants or that we are awaiting further information.

## **9. AOB**

### **Bathscape**

A position has become available on the Bathscape Board for a representative from the Forum to join.

Nicolette Boater volunteered for the role; Mark Hayward will put Bathscape in touch with Nicolette.

### **Volunteering**

The Forum has been asked if anybody knows of a task or organisation that can benefit from an offer made by onyx events that are looking for volunteering opportunities in Central Bath on

20<sup>th</sup> September for 4 groups of around 25 people, who will have around 3 hours to complete community set challenges.

Contact: Mike Plows, Manager, Bath & North East Somerset Volunteer Services  
[michael.plows@virginicare.co.uk](mailto:michael.plows@virginicare.co.uk) | Mobile 07966161750 Landline 01225 477115

### **Forum Vision – Andrew Page**

The forum members were asked to take part in sessions that will look at building a discreet vision that will set out what the forum is for in relation to the needs of the city. Working together on a vision will move us towards the setting of future agendas.

Cllr Colin Blackburn added that forward thinking and having input to a plan felt like the right direction we should take. Colin proposed that the forum engages in 1 or 2 active sessions, Mike Hill seconded this motion.

### **Date for Future Meeting:**

17<sup>th</sup> July 2018

Council Chamber – Guildhall Bath

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# Bath & North East Somerset

## Bath Communities Forum

### Fire Service Summary

April 2018

#### Neighbourhood Map:



The Communities Forums are unique areas set up by the Local Authority. Each Communities Forum is made up of several Wards.

#### Community Fire Safety Activity:

Total of last Three months

January - February 2018

Home fire safety visits	114
Education Institutions visits	6
Off Station Community Events	1

#### Fire Incidents:

	Apr 2016 - Mar 2017	Apr 2017 - Mar 2018	Change
Deliberate vehicle fires:	10	4	-6
Deliberate small fires:	51	57	6
Deliberate large non-vehicle fires:	19	14	-5
Accidental dwelling fires:	43	48	5
Other fire incidents:	73	63	-10
Non-fire incidents:	242	293	51
False Alarm incidents:	736	742	6
Total number of incidents attended:	1174	1221	47

#### Station Managers report:

Crews at Bath have been active during arson awareness week where they have delivered information to identified areas to help raise awareness of arson. We have also visited pubs and clubs in the city centre during drowning prevention week delivering information to these premises so they can pass on to customers. Our focus over the coming months is outdoor safety where crews will deliver safety messages relating to barbecues, camping safety etc. The Community resilience team have announced more dates during May and June to conduct river side patrols we will be supporting this by providing a water rescue crew during the activity.

#### National Campaign Theme:

This spring Avon Fire & Rescue Service are working with key agencies to target the most vulnerable in our community for a home fire safety visit, whilst making sure that we provide clear safety advice for the wider audience.

#### How to contact us:

**Fire Station:** Bath  
**Station Manager:** Gareth Lloyd  
**Station Address:** Cleveland Bridge  
 Bath  
 BA2 6PU  
**Email:** Gareth.Lloyd@avonfire.gov.uk  
**Telephone:** 01179 262061

#### Local Contact:

Watch Manager Tom Coombs, Bath Fire Station. Tel 01275 396100 Ext 8120. Email thomas.coombs@avonfire.gov.uk

**In an emergency:** 999 or 112  
**For non emergency:** 01179 262061

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Bath City Forum  
Public Service Update – Police  
BaNES crime and disorder data

## Year end data and quarterly comparison

National crime and disorder change 12 months rolling average + 13%

## BaNES 2016/17-2017/18 +3.4%

Current Offence Group	Crime current yr latest qtr	Crime previous yr latest qtr	change in qtr	% change in quarter	Crime 2017-18	Crime 2016-17	% change in year	Year Numerical Change
Arson	10	13	-3	-23.1%	52	62	-16.1%	-10
Burglary	260	255	5	2.0%	1070	872	22.7%	+198
Criminal Damage	375	358	17	4.7%	1414	1292	9.4%	+122
Drug Offences	43	59	-16	-27.1%	209	405	-48.4%	-196
Fraud Forgery	14	3	11	366.7%	27	17	58.8%	+10
Other Offences	61	70	-9	-12.9%	285	233	22.3%	+52
Robbery	30	37	-7	-18.9%	119	90	32.2%	+29
Sexual Offences	74	91	-17	-18.7%	333	266	25.2%	+67
Theft And Handling Stolen Goods	771	925	-154	-16.6%	3492	3710	-5.9%	-218
Violence Against The Person	1114	1265	-151	-11.9%	4927	4584	7.5%	+343
<b>Sum:</b>	<b>2752</b>	<b>3076</b>	<b>-324</b>	<b>-10.5%</b>	<b>11928</b>	<b>11531</b>	<b>3.4%</b>	<b>+397</b>

Hate Indicator	Crime current yr latest qtr	Crime previous yr latest qtr	change in qtr	% change in quarter	2017-18	2016-17	% change in year	Year Numerical Change
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Yes	57	85	-28	-32.9%	309	256	20.7%	+53
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	Latest Qtr	Prev Qtr	Change in qtr	% change in quarter	2017-18	2016-17	% change in year	Year Numerical Change
ASB - ENVIRONMENTAL	22	54	-32	-59.3%	184	233	-21.0%	-49
ASB - NUISANCE	705	824	-119	-14.4%	3525	3026	16.5%	+499
ASB - PERSONAL	52	69	-17	-24.6%	285	425	-32.9%	-140
<b>Sum:</b>	<b>779</b>	<b>947</b>	<b>-168</b>	<b>-17.7%</b>	<b>3994</b>	<b>3684</b>	<b>8.4%</b>	<b>+310</b>

**Requests for service**

BaNES police have had a 0.2% increase in requests for service (attendance at incidents) over the last 12 months (rolling average). In total 40,356 requests for police services in BaNES were received.

### **Customer Satisfaction**

Customer satisfaction has traditionally been high in BaNES, and it continues to perform well:-

BaNES Customer Satisfaction : 78.5 %

### **How to contact us:**

**www.avonandsomerset.police.uk**  
**In an emergency dial 999**  
**For non-emergency issues dial 101**

### **Your local points of contact are:**

#### **BaNES Neighbourhood Inspector**

Inspector Sarah Treweek  
[Sarah.Treweek@svonsndsomerset.pnn.police.uk](mailto:Sarah.Treweek@svonsndsomerset.pnn.police.uk)

#### **City Centre**

Sgt Jon Raisey  
[Jonathan.Raisey@avonandsomerset.police.uk](mailto:Jonathan.Raisey@avonandsomerset.police.uk)

#### **Bath Outer Areas**

City Outer: Bath University, Batheaston, Larkhall, Northstoke, Bathford and Weston.  
City South: Foxhill, Combe Down, Widcombe, Bear Flat and Bloomfield.  
City West: Twerton, Whiteway. Oldfield Park and Southdown

Sgt Adam O'Loughlin  
[Adam.O'Loughlin@avonandsomerset.police.uk](mailto:Adam.O'Loughlin@avonandsomerset.police.uk)

#### **Radstock**

Sgt Philipa Ives  
[Philippa.Ives@avonandsomerset.police.uk](mailto:Philippa.Ives@avonandsomerset.police.uk)

#### **Keynsham**

Sgt Jon Bagnowiec  
[Jon.Bagnowiec@avonandsomerset.police.uk](mailto:Jon.Bagnowiec@avonandsomerset.police.uk)



# OUR SHARED CITY

Student Community Partnership



UNIVERSITY OF  
**BATH**



**THE SU  
UNIVERSITY  
OF BATH**

**BATH  
SPA  
UNIVERSITY**



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**Bath & North East  
Somerset Council**

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# Community Liaison Co-ordinator

- Working Alongside Stake-Holders
- SCP Committee Meetings
- Handling Issues within Community
- Networking with Local Councillors and Officials
- Campaigns
- Volunteering
- Community Events

# Issues within the Community:

- Waste and Recycling
- Noise
- Anti-Social Behaviour



# PACK FOR GOOD 2018



**£36,000  
RAISED**  
for the  
British Heart Foundation

**Thank you, Bath!**

**GOT**

**Y A**

**BACK**



**#NeverOK**





[www.scpbath.org.uk](http://www.scpbath.org.uk)



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